

Tutoring Center Follow-up Survey (Spring 10)

Introduction

In an effort to learn more about the effect and students' satisfaction with Tutoring Center services, a survey was administered to students during the Spring 10 term. There were a total of 114 respondents.

Results

Table 1: Respondent reported helpfulness of services.

	Not at all		A little		Much		Very much	
	Count	%	Count	%	Count	%	Count	%
<i>How much did tutoring improve your level of success in the courses?</i>	0	.0%	7	6.1%	37	32.5%	70	61.4%
<i>How much did tutoring increase your understanding of the course content?</i>	0	.0%	5	4.4%	44	38.9%	64	56.6%
<i>How much did tutoring contribute to your confidence as a learner?</i>	0	.0%	6	5.4%	39	35.1%	66	59.5%
<i>How much was the tutoring center a supportive learning environment?</i>	0	.0%	2	1.8%	36	32.7%	72	65.5%
<i>How helpful was the Schedule Desk staff?</i>	0	.0%	10	9.2%	26	23.9%	73	67.0%

Table 2: Sessions attended

	1-3		4-7		8-12		12-16		17+	
	Count	%	Count	%	Count	%	Count	%	Count	%
<i>How many tutoring sessions did you attend?</i>	26	23.6%	15	13.6%	31	28.2%	30	27.3%	8	7.3%

Table 3: Rating of Tutoring Center

	Very bad		Bad		Good		Very good	
	Count	%	Count	%	Count	%	Count	%
<i>How would you rate the service at the tutoring center?</i>	1	.9%	0	.0%	35	31.5%	75	67.6%

Table 4: Satisfaction with services.

	Not satisfied		A little satisfied		Satisfied		Very satisfied	
	Count	%	Count	%	Count	%	Count	%
<i>How satisfied are you with the tutoring center services?</i>	0	.0%	3	2.7%	33	29.7%	75	67.6%

Table 5: Tutoring center meeting educational needs.

	Not at all		Somewhat		Definitely yes	
	Count	%	Count	%	Count	%
<i>Is the tutoring center open enough to meet your educational needs?</i>	1	.9%	30	28.3%	75	70.8%